

## Digital Transformation Customer Success Manager Specialist Training

Dear Partner,

Cisco’s new Customer Success Manager Certification is now available. For organizations serious about building a Customer Success practice, this certification demonstrates capability and commitment to ensuring your customers’ achieve success through the use of your services.

A key step towards certification is by attending the new Digital Transformation Customer Success Manager training, with face to face and virtual deliveries now scheduled by *Vortex 6*, the course developer, as follows:

Date	Location	List Price	Special Introductory Price
10 - 11 July 2017	Virtual - US West Coast Time Zone	\$2,925	\$2,475
9 - 11 August 2017	Singapore	US \$2,925	US \$2,475
22 - 24 August 2017	Amsterdam	€2,630	€2,225
5 - 6 July 2017	Virtual – UK London Time Zone	£1,950	£1,650

This is a highly interactive and dynamic program providing you the opportunity to put into practice your customer success skills with your peers in the industry!

Please note the virtual deliveries are shortened to 2-day sessions, ideally suited to busy professionals where time away from the office and/or travelling is a challenge!

Places are limited so to reserve yours please visit:

[www.vortex6.com/dtcsms-reservations](http://www.vortex6.com/dtcsms-reservations)

To download a full course specification document please visit:

[www.vortex6.com/DTCSMS-Course-Specification-v1.0.pdf](http://www.vortex6.com/DTCSMS-Course-Specification-v1.0.pdf)

If you have any questions or require further information please email:

[info@vortex6.com](mailto:info@vortex6.com)

